

## 1. Using urgent care services during GP collective action

As you may be aware, GPs have begun an indefinite period of collective action, which means GPs may stop or reduce certain work. Practices will remain open during the action and patients should use their practice as normal.

We are therefore taking the opportunity to remind patients about the urgent care services available when their GP practice is closed.

For help when you have an urgent health need which isn't life threatening, you should use NHS 111, by phone, online or via the NHS App. If you need to be seen they can arrange an appointment or arrival time at one of several urgent care services across Leicester, Leicestershire and Rutland.

You can use many urgent care services without an appointment, but by using NHS 111 you can be sure it is the right place for you to go and it will keep your waiting time down because they can arrange an appointment or arrival time slot.

You can find a new map of all the local urgent care services below and by visiting [bit.ly/LLRUrgentCare](http://bit.ly/LLRUrgentCare). Please check opening times before travelling.

### Your guide to local NHS urgent care services

Help us keep Emergency Services clear for life-threatening emergencies

For urgent care when your GP practice is closed, call NHS 111 or use 111 online. If you need to be seen they can arrange an appointment or arrival time at a local urgent care service. You can use many services without an appointment but by using NHS 111 you can be sure it is the right place for you to go and it will keep your waiting time down.

#### You don't need an appointment for these services

- Enderby Urgent Care Centre**  
Enderby Leicestershire  
981 Lane, Enderby LE19 4LX  
Opening hours: weekdays 08:30-21:00  
weekends & Bank Holidays 09:00-19:00
- Morlyn Vaz Urgent Treatment Centre**  
Springy Hill Rd, Leicester LE2 5QH  
Opening hours: Mon-Sun 08:00-20:00
- Oadby Urgent Treatment Centre**  
18 The Parade, Oadby LE2 5BB  
Opening hours: weekdays 08:00-21:00  
weekends & Bank Holidays 09:00-20:00
- Loughborough Urgent Treatment Centre**  
Loughborough Hospital  
Hospital Way, Loughborough LE11 5LF  
Opening hours: 24/7  
X-ray facilities  
Opening hours: weekdays 08:30-17:00  
weekends 09:00-17:00
- Melton Mowbray Urgent Care Centre**  
Melton Mowbray Hospital  
Thorp Rd, Melton Mowbray LE13 7SU  
Opening hours: weekdays 08:30-21:00  
weekends & Bank Holidays 09:00-19:00  
X-ray facilities  
Opening hours: weekdays 8:30-18:30
- Minor Injury Unit**  
Sage Court, Melton Mowbray LE13 7AA  
Opening hours: weekdays 8:30-18:30

- Oakham**  
Rutland Memorial Hospital  
Cott Charnock Rd, Oakham LE23 9BT  
Urgent Care Centre  
Opening hours: weekdays 08:30-21:00  
weekends & Bank Holidays 09:00-19:00
- Minor Injury Unit**  
Opening hours: weekdays 10:00-18:30  
X-ray facilities  
Weekdays & Thursday 08:30-16:30
- Market Harborough**  
St Luke's Treatment Centre,  
33 Lutterworth Rd,  
Market Harborough LE16 7RN  
Urgent Care Centre  
Opening hours: weekdays 08:30-21:00  
weekends & Bank Holidays 09:00-19:00
- Minor Injury Unit**  
Opening hours: weekdays 8:30-18:30  
X-ray facilities  
Opening hours: weekdays 8:15-18:30  
(including Bank Holidays)
- Lutterworth Urgent Care Centre**  
Fiddling's Farm Hospital  
Glebe Court Rd, Lutterworth LE17 4JZ  
Opening hours:  
weekdays only 09:00-19:00



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GET IT RIGHT KNOW  
For the latest urgent care information visit:  
[bit.ly/LLRUrgentCare](http://bit.ly/LLRUrgentCare)

X-ray facilities

#### You need an appointment for these services

- Westcotes Healthcare Hub**  
Westcotes Health Centre  
Rouse Road South,  
Leicester LE2 5LP
- Saffron Healthcare Hub**  
Saffron Group Practice  
100 Saffron Lane,  
Leicester LE2 9LA
- Belgrave Healthcare Hub**  
Belgrave Health Centre  
52 Brandon St,  
Leicester LE1 6JH
- Hinckley Urgent Care Centre**  
Hinckley and Bosworth  
Community Hospital  
Aubrey Road, Hinckley LE11 3DA  
(see hospital name for set out)
- Coalville Urgent Care Centre**  
Coalville Community Hospital  
Beacon Lane Road, Coalville,  
Leicestershire LE31 4DE

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